

DATE: March 1, 2023
TO: 911 Emergency Response Advisory Committee
FROM: Connie Shepperd, Sparks Police Department, Police Service Manager, 775-353-2241 ext. 5550, cshepperd@cityofsparks.us
THROUGH: Chris Crawforth, Chief of Police

SUBJECT: EFD / PRO-QA PRIORITY DISPATCH TRAINING FOR SPARKS POLICE DEPARTMENT PSAP (Public Safety Answering Point) [For possible action] - A review, discussion, and possible action to approve, deny or otherwise modify a request for reimbursement for Sparks PSAP for the costs associated with new emergency communications personnel attending ProQA-Priority Dispatch Emergency Fire Dispatch (EFD) Software training associated with Emergency Fire Dispatch (EFD) services, in the amount of \$1,460.00.

SUMMARY

EFD / PRO-QA PRIORITY DISPATCH TRAINING FOR SPARKS POLICE DEPARTMENT PSAP (Public Safety Answering Point) [For possible action] - A review, discussion, and possible action to approve, deny or otherwise modify a request for reimbursement for Sparks PSAP for the costs associated with new emergency communications personnel attending the ProQA-Priority Dispatch Emergency Fire Dispatch (EFD) Software training associated with Emergency Fire Dispatch (EFD) services, in the amount of \$1,460.00.

NRS APPLICABLE:

NRS 244A.7645 provides approval of costs associated with maintenance, upgrade, and replacement of equipment necessary for the operation of the enhanced telephone system.

STAKEHOLDER REVIEW(s)

Stakeholder is a primary Public Safety Answer Point (PSAP) – Sparks Dispatch.

PREVIOUS ACTION & BACKGROUND

The E911 Committee first approved the use of ProQA for Washoe PSAP in 2015 and has approved the annual cost/fees each year. In 2018 Reno PSAP requested funding for EPD and EFD, which was also granted by this Committee.

In May 2020, funding was approved for Sparks ProQA EFD protocols. Today's request is for reimbursement for ProQA-Priority Dispatch Emergency Fire Dispatch (EFD) Software training associated with Emergency Fire Dispatch (EFD) services for new emergency communications personnel.

FISCAL IMPACT

The Enhanced 9-1-1 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system.

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the request to reimburse Sparks PSAP for the costs associated with training EFD/ProQA through Pro-QA Priority Dispatch, in the amount of \$1,460.00.

POSSIBLE MOTION

Move to approve that the E911 Emergency Response Advisory Committee approve the request to reimburse Sparks PSAP for the costs associated with training EFD/ProQA through Pro-QA Priority Dispatch, in the amount of \$1,460.00.



Medical Priority Consultants, Inc.
dba Priority Dispatch Corp
110 S Regent St Ste 500, Salt Lake City, UT, 84111-1997, US
Phone: (801) 363-9127 Fax: (801) 746-5879
www.prioritydispatch.net
accounting@prioritydispatch.net

March 16, 2023, E911 Committee Meeting
INVOICE

Invoice Number	SIN329605
Invoice Date	01/26/2023
Agency ID	11989

Billing Address

Sparks Police Department
1701 E. Prater Way
Sparks, NV 89434
United States

Shipping Address

Sparks Police Department
1701 E. Prater Way
Sparks, NV 89434
United States

Customer Reference	Quote #	PO #	Invoice Currency	Due Date
	Q-64826		USD	Net 30

Product Name	Quantity	Total
Protocol Training and Certification for EFD <i>Protocol Training and Certification for EFD Materials, tuition and certification</i>	4	\$ 1,460.00
Net Total		\$ 1,460.00
Tax Total		\$ 0.00
Invoice Total		\$ 1,460.00

Payment Detail

FEDERAL TAX ID# 87-0447422

Check payments:

Medical Priority Consultants, Inc. dba Priority Dispatch Corp.
P.O. Box 30847
Salt Lake City, UT, 84130-0847

Wire/ACH payments:

Medical Priority Consultants, Inc. dba Priority Dispatch Corp.
110 South Regent Street, Suite 500
Salt Lake City, Utah 84111

Account Number: 002226546
Routing Number: 124000054
Swift Code: ZFNBUS55
Bank Name: Zions First National Bank

Credit Card payments: please visit <https://payment.prioritydispatch.net>

Remittance Email: finance@prioritydispatch.net

Questions or Corrections: accounting@prioritydispatch.net

Shepperd, Connie

From: Accounting <Accounting@prioritydispatch.net>
Sent: Friday, January 27, 2023 2:50 PM
To: Shepperd, Connie
Subject: Successful Payment

This Message Is From an External Sender

[NOTICE: This message came from outside City of Sparks -- DO NOT CLICK on links or open attachments unless you are sure the content is safe.]

--Transaction Information--

Merchant: Priority Dispatch
Transaction Date: 01/27/2023 22:49:59
Transaction Number: ajr9x91q
Amount: \$1460.00 USD
Product: Invoice - SIN329605
Comments: Protocol Training and Certification for EFD Materials, Tuition, and Certification x 4 (Q-64826)

--Payment Information--

Authorization Code: 036281
Card Type: MASTER_CARD
Credit Card Ends With: 0619
Cardholder Name: Connie Shepperd

--Customer Information--

Name: Connie Shepperd
Email: cshepperd@cityofsparks.us
Phone: 775-353-2304
Billing Address: PO Box 857
Sparks, Nevada 89434
USA

Shepperd, Connie

From: Accounting@prioritydispatch.net
Sent: Friday, January 27, 2023 2:50 PM
To: Shepperd, Connie
Subject: Transaction receipt for order 8b88d4e1-d717-4b99-8a40-00f9747b7c18

This Message Is From an External Sender

[NOTICE: This message came from outside City of Sparks -- DO NOT CLICK on links or open attachments unless you are sure the content is safe.]

Thank you for your payment. Please find below a copy of your credit card confirmation. You may contact Priority Dispatch Accounting Team for additional questions.

Thank you,
Accounting
Accounting@prioritydispatch.net

--Transaction Information--

Merchant: Priority Dispatch Corp
Amount: \$1,460.00 USD
Transaction Date: Jan 27 2023, 04:49 PM CST
Tax Exempt: no
Order ID: 8b88d4e1-d717-4b99-8a40-00f9747b7c18
Authorization Code: 036281
Status: Submitted For Settlement

--Payment Information--

Card Type: MasterCard
Credit Card Ends With: 0619
Cardholder Name: Connie Shepperd

--Customer Information--

Name: Connie Shepperd
Email: cshepperd@cityofsparks.us
Phone: 775-353-2304
Billing Address: Connie Shepperd
PO Box 857
Sparks, Nevada 89434
United States of America